



Liberty Mutual Paperless Terms and Conditions

Last Updated: July 17, 2025

If you consent, we (Liberty Mutual Insurance Company and certain of its affiliates or subsidiaries ("Liberty Mutual")) will transmit documents related to your insurance policy by electronic means. By consenting, you are agreeing that you have the authority to receive these documents electronically on behalf of all insureds under your policy. Your consent is voluntary.

Electronic Delivery of Documents and Communications

Liberty Mutual will only transmit documents by electronic means if you consent. Your consent will apply to the following types of documents:

- Insurance policy(s).
- Billing statements and/or notices.
- Endorsements.
- Disclosures.
- Claim forms.
- Notices.
- Changes to Your Policy; and
- Any other information relating to your insurance policy(s) that would otherwise be mailed to you.

Even if you have consented to receive documents electronically, there may be times when we will mail documents to the address shown on the Declarations.

Requesting Paper Copies

You have the right to request paper documents even if you've agreed to receive documents electronically. Liberty Mutual will provide one paper copy per year of any document, at no charge to you, upon your request.

How to Withdraw Consent

You can change your mind at any time and have Liberty Mutual send paper documents by regular mail by calling us at 800-225-8285 or logging into your Liberty Mutual Online Account at www.libertymutual.com and changing your preference.

How to Update Your Contact Information

It is your responsibility to keep your email address up to date. If you wish to correct or change the email address Liberty Mutual uses to send you notice of documents, you can do so at any time by calling us at 800-225-8285 or logging into your Liberty Mutual Online Account, which is accessible through www.libertymutual.com.

Hardware and Software Requirements

To access, view, sign and retain documents and communications related to your insurance policy, you must have a device that will connect to the Internet, allow you to view the documents, and receive email. You also need software that enables you to view files in the Portable Document Format ("PDF"), such as Adobe Reader. You must also have sufficient electronic storage capacity on your device or other data storage unit to save copies of your documents. We will update you if there are any changes to the hardware or software requirements.

Termination and Changes

We reserve the right to terminate or change the terms and conditions on which we provide electronic communications or transmit documents by electronic means at any time.



How to Contact Us

You can contact us:

- Online at www.libertymutual.com.
- Call us at 800-225-8285

For purposes of receiving electronic transmission of documents from Liberty Mutual, my email address is:

_____.

By signing below, I consent to receive my documents by electronic means.

Signature: _____

Date: _____