

## Your car repairs made easy.

When your car is out of commission, you don't need the added stress of finding the repair shop that's right for you. That's why we work hard to get you back to normal with the least amount of hassle.

With the Guaranteed Repair Network, you can choose a shop certified by Liberty Mutual for providing both high-quality repairs and excellent service. You'll also have peace of mind, knowing you can expect meticulous and guaranteed repairs—right in your neighborhood.

Your dedicated Claim Representative will guide you through the appraisal and repair process step by step, ensuring you receive superior and speedy service. Of course, if you have a favorite shop, we'll work with them to get you back behind the wheel quickly and safely.

## What are the benefits of the Guaranteed Repair Network?

**Peace of mind:** Repairs are 100% guaranteed by Liberty Mutual at all participating repair shops nationwide for as long as you own your vehicle.\*

**Convenience:** There are more than 2,000 Guaranteed Repair Network locations nationwide.

**Speed:** You and your vehicle receive priority status so you can get back on the road as quickly as possible.

**Quality:** Repairs are completed by highly trained technicians meeting professional industry standards.

**Car rental:** Do you have added rental coverage? We'll arrange your car rental when your vehicle is repaired at a Guaranteed Repair Network facility, whether you select our rental provider or your own.

**Direct payment for repairs:** We can pay the Guaranteed Repair Network facility directly for the amount of the damage estimate, minus your deductible.

**Guaranteed Repair Network.  
Peace of mind when you need it most.**



## Guaranteed Repair Network

Authorized Repair Facility

LIMITED LIFETIME WARRANTY  
(Nontransferable)

Liberty Mutual Insurance  
guarantees the workmanship of repairs performed by

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(NAME AND ADDRESS OF REPAIR SHOP)

for as long as you own your vehicle.

The repairs covered by this warranty are only those that relate to the covered loss under Claim Number \_\_\_\_\_.

If, for any reason, you are not satisfied with the quality of workmanship provided by the above-named repair facility, contact your Claim Representative.

*A permanent record of this warranty is noted in your claim file; therefore, you do not need this certificate to validate it. It is for your records only.*

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### Terms and Conditions

1. Damage caused by normal wear and tear, improper maintenance, or unreasonable use is not covered.
2. We will repair or replace any defective work of the Guaranteed Repair Network facility.