



Do you have water damage?

Benefits of our vendor programs.

Recovering from water damage to your property can be stressful. That's why we're always here to help you choose the right recovery option.

While you can use a company of your choice, we recommend using one of Liberty Mutual Insurance's Water Mitigation Program vendors¹, who are highly trained in today's most advanced drying technologies. And because they work directly with our Water Mitigation Unit, your claim will be settled faster.

Why choose a Liberty Mutual vendor?

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| Fast service | For most claims, our vendors will contact you within one hour of reporting your claim and will arrive at your home within four hours. |
| Pre-negotiated rates | Our vendors have agreed to complete work at pre-negotiated rates, so expenses are lower and you know it will be a seamless experience. |
| High quality | You can count on our professionally licensed vendors, who have attended specialized training schools, to dry out your home. |
| Greater efficiency | We work directly with our vendors so your claim is handled quickly and efficiently. |



Track your claim anytime, anywhere with your online account.

Visit libertymutual.com/propertyclaim

- View claim status and details
- Upload claim-related documents and photos
- Update your contact information

This document is not intended to be a complete summary of Liberty Mutual's claims handling practices and standards, nor does it address all claims scenarios. The application of any information within this document will depend on specific facts, circumstances, policy language, and applicable law. Any failure to quote or refer to any specific policy provision in the body of this document or otherwise is not a waiver of those provisions. ¹Not all services are available in all geographic locations. You are in no way obligated to use our Water Mitigation Program Vendors. Equal Housing Insurer. ©2019 Liberty Mutual Insurance