Innovation Property to the rescue.

Safeco has a trusted partnership with Innovation Property
– a reliable company with connections to outstanding
contractors and specialists. You can count on:

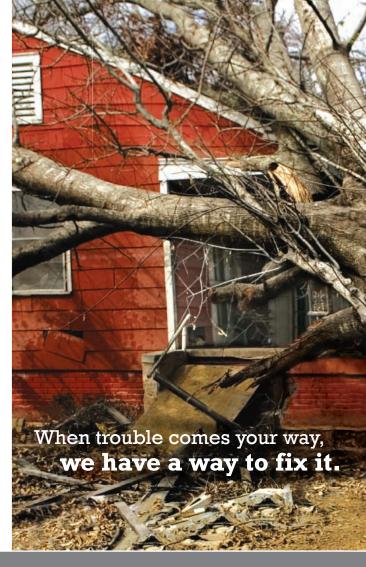
- Convenience Innovation Property's call center is available 24/7, 365 days a year.
- Speed Innovation Property promises a speedy response to your call.
- Peace of Mind All contractors are experienced and have passed background checks. They are licensed, certified, insured and bonded.
- Quality Innovation Property is committed to doing the job right. They're not happy until you are.
- **Price** There's no cost to you for using Innovation Property.
- Guarantees Innovation Property provides the following warranties on labor and workmanship.
 For Roofing – 5-year warranty on any replacement and 3-year warranty for roof repair work.

All other Restoration, Repair or replacement work: 3 year warranty.

Safeco Insurance.

This is the kind of service customers have come to expect from Safeco and its independent agents: understanding what matters to you, then coming up with solutions to make your life safer, easier and hassle-free. To learn more, go to **Safeco.com** or contact your independent Safeco agent.





Important information about repairing damage to your home.

In case of damage to your home, call Safeco's Claims Department immediately at 1-800-332-3226.

Brought to you by Safeco and your independent Safeco agent.





A Liberty Mutual Company

Safeco Insurance Company 1001 Fourth Avenue Seattle. WA 98154

1-800-332-3226

Safeco.com

AP-7511 4/12







Safeco and Innovation Property: Teaming up to get your home back in shape.

When you suffer property damage, you want it fixed right and fixed quickly.

Fire Wind Lightning

Smoke Hail Vandalism

We're here to help, with local contractors who specialize in construction and restoration services for the insurance industry.

These are highly trained, pre-screened specialists who offer services such as:

- Carpentry
- Plumbing
- Gutters
- Painting
- Electrical
- Heating and A/C
- Siding
- Framing
- Cabinetry
- Masonry
- Drywall
- Roofing*

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How Innovation Property works with you.

Working with an Innovation Property contractor is simple, quick and hassle-free:

- 1. Contact your Safeco Claims Department at 1-800-332-3226 to report the damage to your property.
- 2. A Safeco representative will inspect your damages and prepare an estimate of the repairs for you.
- If you would like to have a network contractor referral, your Safeco representative will contact the Innovation Property network.
- Innovation Property will contact you to begin the contractor selection process.
- Your Innovation Property contractor will contact you for an appointment to inspect the damage and reach an agreement with Safeco on the estimated repairs.
- 6. You authorize the contractor to begin work.
- 7. You authorize payment directly to the contractor when repairs are completed, and you are completely satisfied.
- 8. You pay your deductible to the contractor.
- 9. You relax in your beautifully repaired home.

*If you are not filing a claim, you can still access Innovation Property's services at 1-866-710-3112.

In case of damage to your home, call Safeco's Claims Department immediately at 1-800-332-3226.

Service Response Guidelines*

Here's what you can expect from Safeco and Innovation Property when you select a recommended contractor to repair damage to your home:



Innovation Property contractors are committed to contacting you within one hour.



The contractor of your choice from Innovation Property's network will inspect your home within 48 hours.



The contractor will work with a Safeco representative to reach an agreed upon cost for the repair.



Safeco monitors the progress of the job to make sure you are satisfied.



*Exceptions may apply under certain conditions, such as a local catastrophic event or a severe storm situation.

*Note: program may be limited to certain geographical areas.

Your Safeco representative will arrange for Innovation Property services to contact you and guide you through the recovery process.