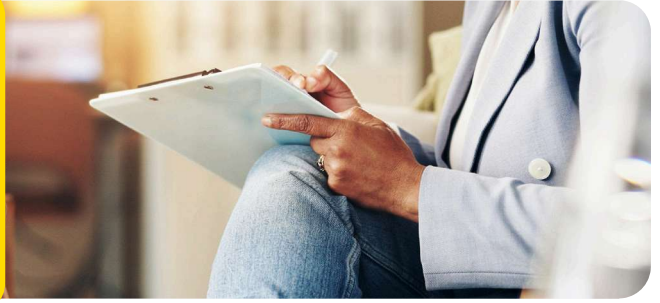


# Protect your business from costly personal injury lawsuits



Liability lawsuits can devastate your business's financial health and reputation.

The best defense against costly litigation is putting a **robust incident response plan** in place and always **reporting incidents immediately** so your insurance company is prepared to defend your interests should lawyers get involved.

## What you should do when an incident occurs

1. Respond to the incident promptly.
2. Collect statements and contact information from involved parties and witnesses.
3. Call 911 in the event of injury, death, criminal activity or significant property damage.
4. If involved parties appear unharmed, ask them to notify you if they later seek medical attention.
5. Note the name of anyone who refuses emergency care or transport to a care facility.
6. Save any video surveillance and take photos of the scene from multiple angles.

## Immediately report all third-party injury incidents to Liberty Mutual

Documenting and preserving evidence early puts us in a much better position to support and defend you should you receive a summons, complaint or other notice of legal action down the line.



**Report incidents to Liberty Mutual claims as soon as possible, no matter how slight the injury, forwarding all the evidence you've gathered.**

To notify Liberty Mutual of an incident, call 1-844-325-2467 or email [businesslinesclaims@libertymutual.com](mailto:businesslinesclaims@libertymutual.com).